



BRITT/PAULK

**Insured: Please contact your retail agent to submit your claim.**

## **Agency Claims Instructions for:**

**Personal Watercraft | Vacant Dwellings | Multiple Rental Dwellings  
Specialty Homeowners | Residential Fire | Collector Car  
Motorcycle | Motor Home-RV | Manufactured Home | ATV**

- Britt/Paulk should be notified by sending in notification to:

Email address: [claims@brittpaulk.com](mailto:claims@brittpaulk.com)  
Fax number: 770.836.8563

- Claims should be submitted directly to American Modern Insurance Company via 1 of 4 ways:
  - ModernLink by logging into OPUS, then routing into the ModernLink system; click on quotes and policies; click on claims.
  - Fax claim form in to 513.947.4040
  - Call American Modern at 800.375-2075 press 2 for new claims (8am-7pm EST) or 1 for existing claims (8am-6pm EST). Afterhours service for reporting new claims available 24/7 via same 800#
  - Mail claim form to:
    - American Modern Insurance Group
    - P.O. Box 5323
    - Cincinnati, OH 45201-5323
- For questions concerning claims call 770.214.7600 or **800.842.8917**.
- Claims received are processed Monday through Friday from 8:00 am to 5:00 pm Eastern Time. Allow 24 to 48 hours for an adjuster to be assigned and to make contact.

**BRITT/PAULK Insurance Agency, Inc.**

100 Glen Eagles Court | Carrollton, GA 30117 | Tel: 800-842-8917 | Fax: 770-836-8563

[www.brittpaulk.com](http://www.brittpaulk.com)