



BRITT/PAULK

Agency Instructions for Equipment Breakdown Claims

- Claims should be submitted directly to Britt/Paulk Insurance Agency, Inc. via email or fax:

Email address: claims@brittpaulk.com
Fax number: 770.836.8563

- For questions concerning claims call 770.214.7600 or **800.842.8917**.
- Claims received are processed Monday through Friday from 8:00 am to 5:00 pm Eastern Time. Allow 24 to 48 hours for an adjuster to be assigned and to make contact.

In case of emergency or you are unable to reach Britt/Paulk Insurance Agency, claims can also be processed with Travelers Boilers RE

- Call toll-free at **800.238.6225**; or
- Fax your loss information to Travelers Boiler Re, toll free at 1.877.QUIK.FAX (1.877.784.5329)

BRITT/PAULK Insurance Agency, Inc.

100 Glen Eagles Court | Carrollton, GA 30117 | Tel: 800-842-8917 | Fax: 770-836-8563

www.brittpaulk.com