



BRITT/PAULK

**Insured: Please contact retail agent to submit your claim**

## **Environmental Agency Claims Instructions For Tank Pollution Coverage**

- Fill out the Tank Environmental Claim form
- Claims should first be submitted to ACE Environmental:  
Environmental Risk Claims Manager  
ACE USA Claims  
P.O. Box 5103  
Scranton, PA 18505-0510  
FAX: (866) 635-5687  
  
First Notice Phone: 888.310.9553  
First Notice Fax: (800) 951.4119  
First Notice Email: [CasualtyRiskEnvironmentalFirstNotice@acegroup.com](mailto:CasualtyRiskEnvironmentalFirstNotice@acegroup.com)
- Also notify Britt/Paulk Insurance Agency, Inc. via email or fax:  
  
Email address: [claims@brittpaulk.com](mailto:claims@brittpaulk.com)  
Fax number: 770-836-8563
- For questions concerning claims call 770.214.7600 or 800.842.8917.
- Claims received are processed Monday through Friday from 8:00 am to 5:00 pm Eastern Time. Allow 24 to 48 hours for an adjuster to be assigned and to make contact.

**BRITT/PAULK Insurance Agency, Inc.**

100 Glen Eagles Court | Carrollton, GA 30117 | Tel: 800-842-8917 | Fax: 770-836-8563

[www.brittpaulk.com](http://www.brittpaulk.com)



BRITT/PAULK



**BRITT/PAULK Insurance Agency, Inc.**

100 Glen Eagles Court | Carrollton, GA 30117 | Tel: 800-842-8917 | Fax: 770-836-8563

[www.brittpaulk.com](http://www.brittpaulk.com)